

Merck & Co., Inc.  
351 N. Sumneytown Pike  
North Wales, PA 19454



May 22, 2020

PRODUCT DISCONTINUATION NOTICE: **ZOSTAVAX**<sup>®</sup> (Zoster Vaccine Live)

Dear Health Care Professional,

This letter is to inform you that Merck will no longer sell ZOSTAVAX in the US, effective July 1, 2020.

This decision is not related to any product safety or manufacturing issues with ZOSTAVAX, and only affects customers in the United States. Customers may continue to order ZOSTAVAX until June 30, 2020. We do not have a specific date as to when our supply of ZOSTAVAX will be depleted, and all remaining product has an expiry date of November 2020.

Of note, ZOSTAVAX will remain on all private sector contracts and pricing programs. You will be notified when ZOSTAVAX will be removed from these contracts and pricing programs. Until ZOSTAVAX is removed from Merck's private sector contracts and pricing programs, the terms and conditions of those contracts and programs are not affected by this change, including our return policy for customers who buy directly from Merck.

If you have any questions, please contact your Merck account representative or call the Merck Vaccine Customer Center at 877-VAX-MERCK (877-829-6372), Monday through Friday, 8:00 AM to 7:00 PM ET.

Sincerely,

Myriam Exumé,  
US Marketing Leader  
Merck