

# Vaccine Coverage Workflow



Strengthening the Vaccine Provider Network

## Options for Improving Patient Access to Adult Vaccination

When adult patients are in your pharmacy for a prescription or a flu shot, assess their coverage and needs for other vaccines.



### VACCINATE patient

Here is a suggested process to utilize for patients considering vaccination where the pharmacy has the capability to adjudicate claims through a Pharmacy Benefit Management (PBM) or directly to a patient's medical insurer.



#### PBM

Adjudicate through Pharmacy Benefit Card.

Not able to adjudicate through PBM?



#### MEDICAL

Adjudicate through Medical Insurance if pharmacy is in-network for purposes of processing medical claims.

Not able to adjudicate through medical insurance?



#### CASH

Patient agrees to out-of-pocket cost; submits receipt to health plans.



#### HCP

If patient decides not to get vaccine, refer patient back to Physician's office. Flag in system for follow-up.

**NOTE:** Remind patients that their out-of-pocket expense may be different if they pay cash and submit a claim to their health plan as compared to being vaccinated in their physician's office.

For some patients it may be possible to adjudicate claim through either PBM and/or medical insurance. Reimbursement amounts may differ depending on your contracted rates with the payer.

The use of the information presented here is not a guarantee of coverage or payment.

HCP=health care provider

